Bridges Community Health Centre

Community Health Worker

Bridges Community Health Centre (CHC) is a non-profit, community-governed organization funded by the Province of Ontario. Our holistic, interdisciplinary model of health and wellbeing focuses on primary health care, health promotion, illness prevention, and community capacity building, while considering underlying social determinants of health and barriers to accessing care. Our greatest strength is our team, who is committed to the work they do, serving and strengthening the communities of Fort Erie, Port Colborne and Wainfleet. **We are currently recruiting a full-time Community Health Worker to join our team.**

JOB SUMMARY:

The Community Health Worker provides services, support, and coordination, to clients of the CHC, members of our community and is also a resource for the CHC team. This position will generally be based out of the Fort Erie site.

QUALIFICATIONS REQUIRED:

- Post-secondary education in a relevant discipline and/or equivalent education and experience in health promotion or community development.
- Minimum two years of experience working in diverse community settings, using anti-oppressive, anti-racist, harm reduction, and community-based approaches.
- Demonstrated passion and patience for working with people in a supportive role, demonstrating compassion and empathy in their work.
- Strong experience in community outreach, engagement, program development, implementation, monitoring, and evaluation.
- Ability to develop and maintain effective partnerships with community agencies and service providers.
- Excellent communication, interpersonal, group facilitation, conflict resolution, and relationship-building skills.
- Ability to work effectively with diverse populations, independently and as part of an interdisciplinary team.
- Ability to manage crisis situations and support clients through conflict in a calm, respectful manner.
- Strong organizational and administrative skills, including client records, privacy requirements, social media, and data management.
- Commitment to continuous learning, accuracy, and professional development.
- Thorough knowledge and understanding of community resources in Fort Erie, Port Colborne, and Wainfleet and broader Niagara region.

- Knowledge of Bridges Community Health Centre, the communities of Fort Erie, Port Colborne, and Wainfleet, and/or a second language that is reflective of the communities being served are all preferable assets.

ADDITIONAL REQUIREMENTS:

- Ability to work autonomously in a fast-paced environment. Ability to work flexible hours, including occasional evenings and weekends.
- Valid Driver's License and access to own vehicle required.

KEY RESPONSIBILITIES:

- Function as an advocate for community residents by supporting access to health and social services and providing referrals to related agencies and groups.
- Identifying, developing, and facilitating in-person and virtual programs needed to support the health and well-being of Bridges Community Health Centre (CHC) clients and community residents in Fort Erie, Port Colborne, and Wainfleet.
- Developing and maintaining informal and formal networks (e.g., community agencies and groups, schools, etc.), and function as a resource to community groups and CHC staff by establishing links within and between these organizations.
- Participating in a variety of committees, local and regional meetings, representing Bridges CHC in a professional capacity, contributing knowledge and expertise as appropriate.
- Encourage community development by assisting clients to advocate for improved health services and community resources that support good health.
- Organize events, activities and programs that promote social interaction, connection, and well-being.
- Maintaining up-to-date, accurate and appropriate documentation related to encounters with clients (as required by our funders) in Bridges CHC's electronic medical record system.
- Complete administrative duties, including registration, attendance, data entry, invoicing, petty cash, funder reporting, and grant support.
- Assisting with the coordination of the Volunteer Program, including volunteer recruitment/screening process, training/orientation, and appreciation.
- Adherence to Bridges CHC's policies and procedures.
- Upholds our Model of Health and Wellbeing, Mission, and Vision.
- Additional responsibilities as required.

WE OFFER:

- Psychologically Safe and Inclusive Workplace.
- A great team of professionals and a high employee retention rate.

- A comprehensive benefits package which includes employer-paid health and dental benefits, the Healthcare of Ontario Pension Plan (HOOPP), paid vacation/sick/personal emergency time, and paid professional development opportunities.
- Salary Range: $58,512-70,497

HOW TO APPLY:

Please submit your **cover letter and resume** to hr@bridgeschc.ca by **Friday, November 20th, 2026 at 4:00pm**. Our CHC is committed to hiring staff that reflect the diversity of the clients and community that we serve, with the required skills to be successful in this role. We thank all applicants for their interest but only those selected for an interview will be contacted. Upon request, accommodation due to a disability is available throughout the selection process.